



## Agenda

**Meeting:** 102<sup>nd</sup> Council Meeting of the Patient and Client Council **Date and Time:** Tuesday 13<sup>th</sup> February 2024

Venue/Online: via Microsoft Teams

Closed session: 9.15am - 10am

Open session: 10am – 1pm

## **Council Members**

Ms Ruth Sutherland (Chair) Mr Stephen Mathews Mr Alan Hanna Mr Paul Douglas Mr Paddy Farry Mr Tom Irvine **Observers** Ms Briege Arthurs Ms Emma O'Neill Mr Gary McMichael Dr Julie Aiken Ms Paula Bradley Ms Rhoda Walker Mr Tom Sullivan Mr Martin Quinn, Regional HSC PPI Lead, PHA In attendance Ms Meadhbha Monaghan, Chief Executive Ms Una McKernan, Head of Operations Mr Peter Hutchinson, Senior Policy, Impact and Influence Manager Ms Clare McGlone, Executive Assistant

No.	Agenda Item	Update by	Timing & Action
1.	Welcome and apologies	Verbal	10.00
	Chair		

2.	Minutes and Matters arising		10:20			
	Minute of the Council meeting on 14 <sup>th</sup>	Paper 757	APPROVAL			
	November 2023					
	Matters arising	Paper 758	APPROVAL			
3.	Declaration of Interests	Verbal	10:25			
	Chair		NOTING			
4.	Chair's update	Verbal	10:30			
	Chair		NOTING			
5.	CEO Update	Paper 759	10:45			
	M Monaghan, CEO		NOTING			
6.	Strategic discussion		11:00			
	Raising Awareness of the PCC – work to	Presentation	DISCUSSION			
	date and plan going forward					
BREAK 11:20 – 11:30						
MATTERS FOR DISCSSION, NOTING AND APPROVAL						
7.	Business Support and Governance		11:30			
	<ul> <li>Finance         <ul> <li>Finance Update – month 9</li> <li>Inquiry related spend</li> </ul> </li> <li>Information requests</li> </ul>	Paper 760 Paper 761 Paper 762	NOTING NOTING NOTING			
	Une McKernen, Used of Operations					
	Una McKernan, Head of Operations					
8.	Risk		11:50			
8.	•	Paper 763	11:50			
8.	Risk	Paper 763				
8.	Risk Summary Risk management		APPROVAL 12:00			
_	RiskSummary Risk managementUna McKernan, Head of OperationsOperations managementDraft Operational Plan 24-25	Paper 763 Paper 764	APPROVAL			
_	Risk Summary Risk management Una McKernan, Head of Operations Operations management		APPROVAL 12:00			
_	RiskSummary Risk managementUna McKernan, Head of OperationsOperations managementDraft Operational Plan 24-25Una McKernan, Head of OperationsUpdate on Operational Performance	Paper 764	APPROVAL 12:00 APPROVAL			
_	RiskSummary Risk managementUna McKernan, Head of OperationsOperations managementDraft Operational Plan 24-25Una McKernan, Head of Operations	Paper 764	APPROVAL 12:00 APPROVAL			

10.	ARAC:		12:25
	Committee Update (Chairs Reports)	Verbal	NOTING
	P Farry, Chair of ARAC		
11.	Business Committee:		12:30
	<ul> <li>Committee Update (Chairs Reports)</li> <li>Minutes of the meeting held on 31<sup>st</sup> October 2023</li> </ul>	Verbal Paper 765	NOTING NOTING
	Q3 monitoring and Performance	Paper 766	NOTING
	<ul><li>report September 2023</li><li>Q3 Quarterly Advocacy Report</li></ul>	Paper 767	NOTING
	A Hanna, Chair of Business Committee		
12.	AOB		12:50
13.	Date of next Council meeting		12:55
	Tuesday 28 <sup>th</sup> May 2024, 10am – 1pm		
14.	Close		13:00