



Patient and Client Council  
5<sup>th</sup> Floor, 12 -22 Linenhall Street  
Belfast  
BT2 8BS

**30<sup>th</sup> October 2025**

**By Email**

[REDACTED]

**Ref: FOI 2643**

Dear [REDACTED]

I am writing to you in response to your Freedom of Information request received by the Patient and Client Council (PCC) on 22<sup>nd</sup> October 2025 in which you requested information relating to salary costs and the rental of all PCC Premises.

Please find the response below and attached.

**How much money is used to pay for the following ,per year**

**\*Salaries of all PCC staff**

Please find this information attached within the draft Annual Report

**\*Salary of CEO Ms Monaghan**

Please find this information attached within the draft Annual Report

**\*Rental of all PCC premises**

Please see below table for 24/25

| Name of Property                          | Rent (£) |
|-------------------------------------------|----------|
| Great Victoria Street<br>Belfast          | 0        |
| Quaker Building<br>High Street<br>Lurgan  | 21,000   |
| Wellington Court<br>Ballymena             | 1,250    |
| Hilltop Office<br>T & F Hospital<br>Omagh | 3,544.35 |
| County Hall Ballymena                     | TBC      |

**\*Details of whereabouts of [REDACTED] since she received emails from me last week including alleged conference.**

This information is considered as not disclosable the grounds of Sections 40 (2) and (3) (a)(i) (*personal information*) of the Freedom of Information Act 2000, as it constitutes personal data as defined in the Data Protection Act 2018 (DPA) and disclosing it would breach the fair processing principle set out in the DPA.

This exemption is absolute and no public interest test is required.

**\*Update on my complaint against [REDACTED] & why no substitute worker has been assigned to do the work [REDACTED] didn't do. That work needs starting NOW.**

This matter would need to be directed via the PCC complaints procedure.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), which provides an Information Governance service on our behalf:

Post: Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

Email: [foi.bso@hscni.net](mailto:foi.bso@hscni.net)

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

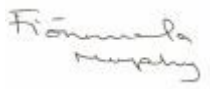
The Information Commissioner's Office – Northern Ireland  
10th Floor  
Causeway Tower  
9 James Street South  
Belfast  
BT2 8DN

Telephone: 0303 123 1114

Email: [ni@ico.org.uk](mailto:ni@ico.org.uk)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in dark ink, appearing to read 'Fionnuala Murphy', is positioned above the printed name.

Fionnuala Murphy  
Business and Governance Manager  
Patient and Client Council